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Transitional Living Program Quality Improvement Report July 2025 - June 2026

**Prepared and Submitted by
Abby Weaver
Quality Assurance &
Compliance Specialist**

**815 Orphanage Road
Littlestown, PA 17340
P: 717-359-7148
F: 717-359-2600**



www.hoffmanhomes1910.org



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Introduction

Located in South Central Pennsylvania, Hoffman Homes (HH) has been a part of Adams County history for over 100 years. Hoffman Homes is a non-profit organization that provides both inpatient and outpatient behavioral health treatment, educational services, and other county-funded residential-based services to individuals and their families across the Commonwealth.

Mission Statement

To be committed to promoting personal growth and achievement of those we serve through continuous quality improvement, education, staff development, and the use of evidence-based practices.

Vision Statement

The vision of Hoffman Homes is to be the leading choice for providing innovative human services to the communities we serve.

Quality Improvement

In the on-going effort to provide the highest quality services and assure stakeholders have information regarding Hoffman Homes, the Quality Assurance and Compliance Specialist develops this Quality Improvement report. This individual manages an interdisciplinary process designed to assure quality treatment services to improve healthy outcomes for individuals and families, system processes, and professional development. This process includes healthcare professionals, individuals and their families, and agencies/MCOs. Hoffman Homes strives for excellence and continuous quality improvement in all areas of service delivery to include:

- Ensuring that each youth/young adult and their family are engaged as partners in their care, and being respectful and responsive to their individual needs.
- Promoting effective communication and coordination of care.
- Providing efficient and timely services that reduce the cost of quality health care for individuals, their families, and the government.
- Implementing a healing centered framework for treatment.



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Demographics

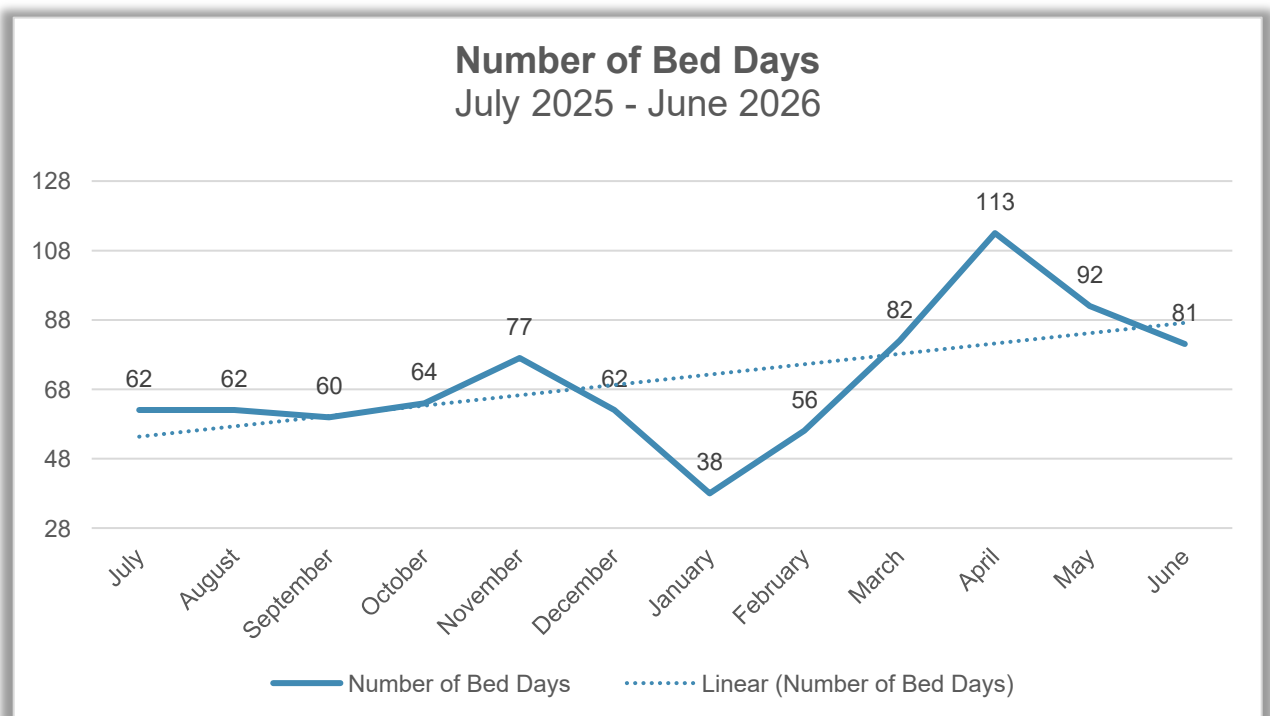
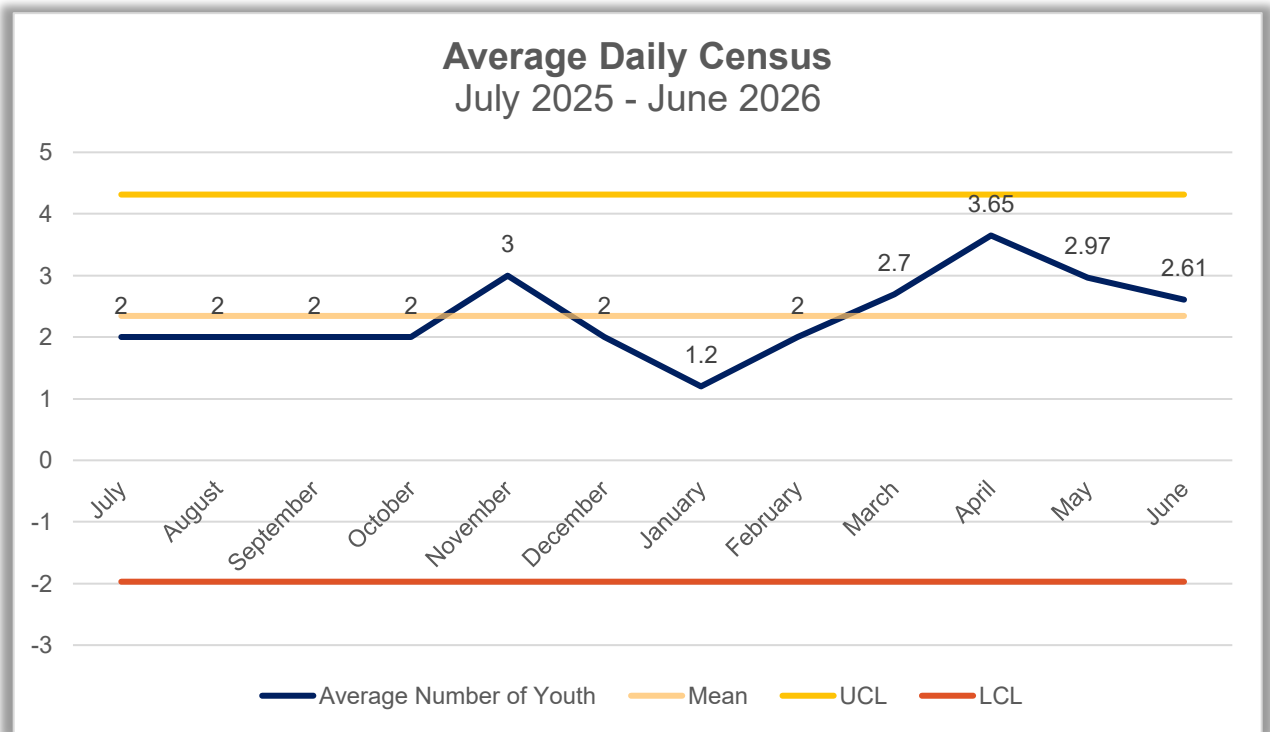
Admissions 7/1/25 – 6/30/26

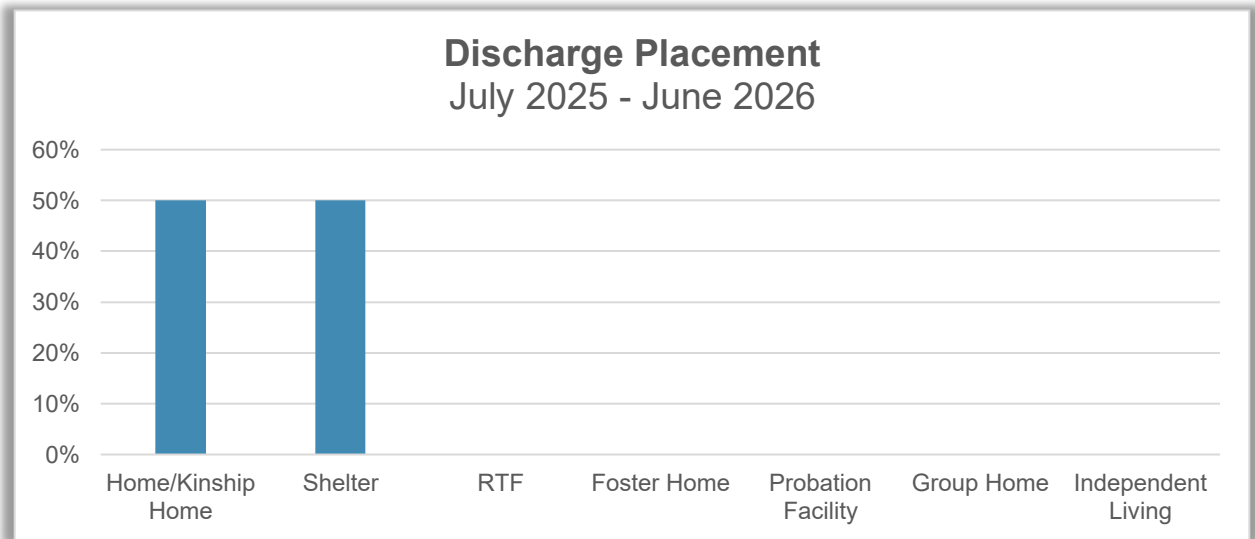
<i>Race</i>	<i>Male</i>	<i>Female</i>	<i>Total</i>	<i>Percentage</i>
Caucasian	0	3	3	60%
African American	0	1	1	20%
Bi-Racial	0	1	1	20%
Total	0	5	5	100%

Average age at Admission	16.67
Oldest Admission	17
Youngest Admission	16

Transitional Living Program Referrals By Month

<i>Month</i>	<i>Referrals</i>	<i>Accepted</i>	<i>Admitted</i>	<i>Discharged</i>	<i>Exclusionary Criteria</i>
July	0	0	0	0	0
August	3	2	0	0	1
September	2	1	0	0	1
October	9	3	1	0	2
November	2	0	0	1	1
December	2	1	0	0	0
January	3	0	1	1	2
February	9	2	0	0	3
March	7	0	1	0	4
April	1	0	1	0	1
May	3	1	0	2	0
June	9	1	1	0	3
Total	50	11	5	4	18





Transitional Living Program Length of Stay Data

Average Length of Stay	Days
July through September	No Discharges
October through December	91 Days
January through March	148.67 Days
April through June	57.3 Days
Total Average Length of Stay	74.25 Days

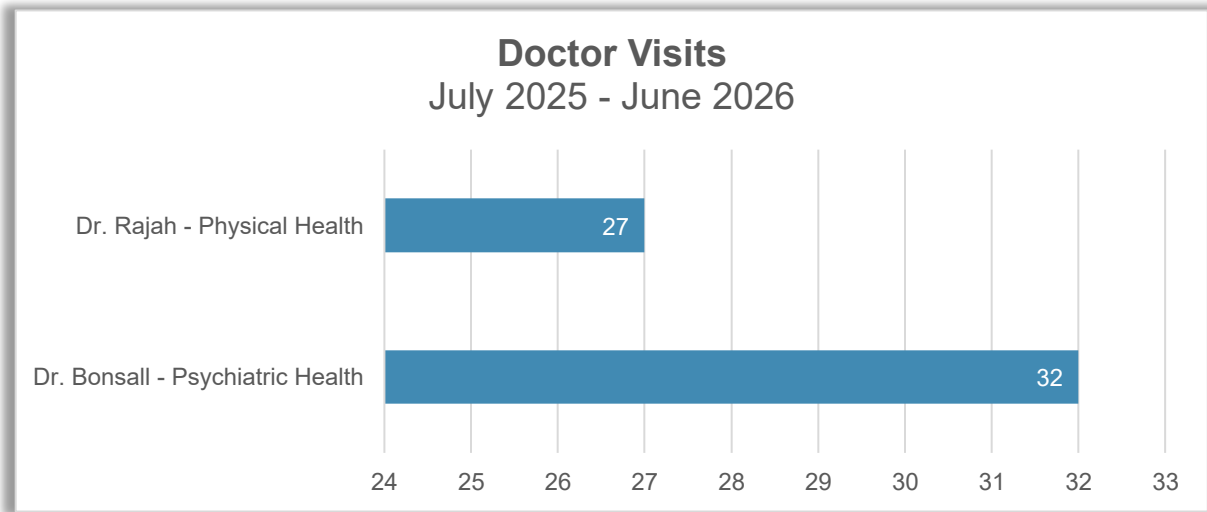
Transitional Living Program Behaviors of Concern

The percentage of days from July 2025 through June 2026 that behaviors of concern were displayed in the Therapeutic Shelter is shown below:

Behavior of Concern	% of Days
Self-Harm	0%
Elopements	1%
Substance Abuse	2%
Sexualized Behaviors	0%
Suicidal Ideation	0%
Crisis Evaluation	0%
Inpatient Hospitalization	0%

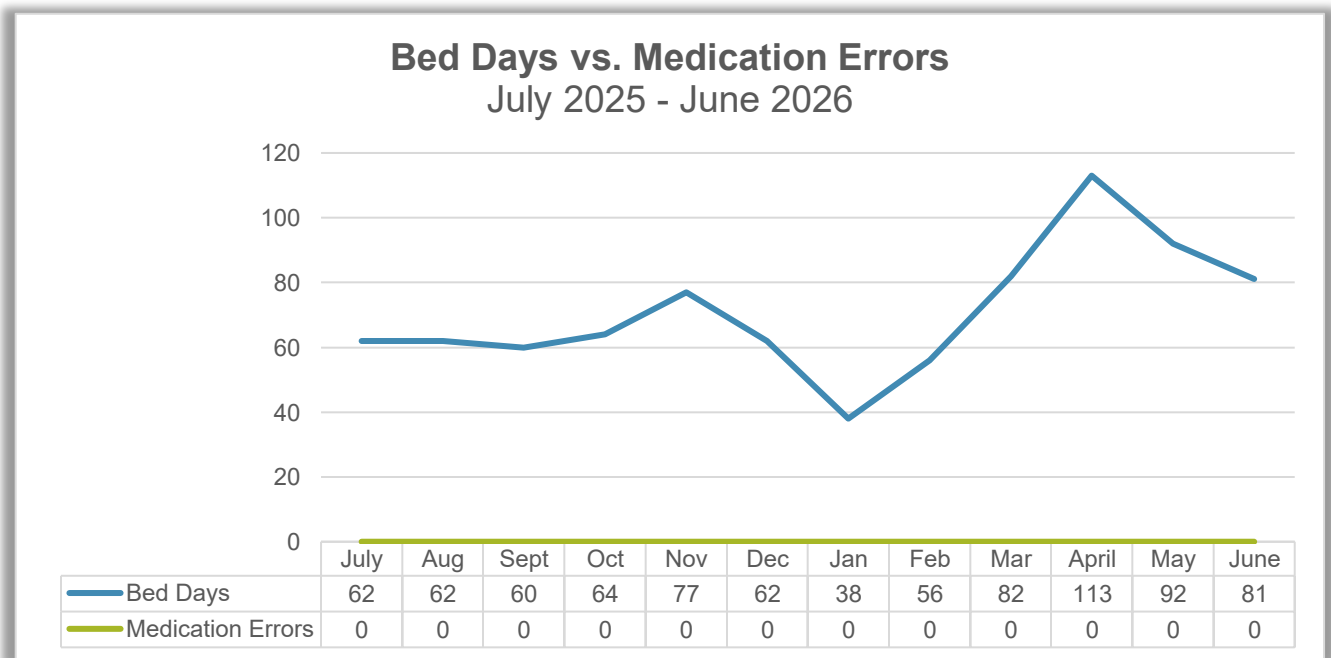
Psychiatric and Physical Health

In the months of July 2025 – June 2026 there were a total of 32 psychiatric appointments with Psychiatrist Dr. Bonsall and 27 visits with the somatic doctor, Dr. Rajah.



Medication Errors

From July 2025 through June 2026, there were no medication errors or near misses for the Transitional Living Program.





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Emergency Room Visits

From July 2025 – June 2026 there were a total of three (3) Emergency Room visits for TLP young adults. In October, one young adult was seen for an ankle injury. In May, one young adult was seen for back pain, and another young adult was evaluated after a motor vehicle accident.

Infection Rate

The infection rate is calculated across all programs at Hoffman Homes and tracked for both young adults and staff. From July 2025-June 2026, the infection rate was 2.05. Infection instances included ringworm, conjunctivitis, COVID-19, scabies, and influenza.

ESPIs

There were no ESPIs for aggression or self-harm in the Transitional Living Program from July 2025 – June 2026.

Fire Drills

In the Transitional Living Program, two fire drills were held each month, one while the young adults were awake and one while they were sleeping. Reports were filed with the Vice President of Safety and Facilities Management. No significant issues or problems were noted with the completed fire drills.

Community Outings

Listed below are the number of opportunities that the TLP young adults had to go off campus besides medical appointments and court hearings. Between July 2025 and June 2026, TLP young adults went on 494 community outings.

These outings included various activities such as: Lake Heritage, Hershey Park, Magic Elm Skating Rink, Halloween Parade, area libraries, Christmas Festival, Gettysburg Battlefield, Codorus State Park, Gettysburg Outlets, York Temple Guard, movies, and local restaurants. In addition, young adults also have weekly outings to go grocery shopping, to work, and to the YMCA. The young adults in this program have held employment at businesses in the area to include McDonald's, Burger King, Walmart, and Wendy's.

July	41
August	45
September	46
October	35
November	38
December	37
January	25
February	34
March	32
April	62
May	43
June	56
Total	494