



HOFFMAN

• PROGRAMS FOR HEALING •

Together toward tomorrow

Transitional Living Program Quality Improvement Report July 2023 - June 2024

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Introduction

Located in South Central Pennsylvania, Hoffman Homes (HH) has been a part of Adams County history for over 100 years. Hoffman Homes is a non-profit organization that provides both inpatient and outpatient behavioral health treatment, educational services, and other county-funded residential-based services to youth, young adults, and their families across the Commonwealth.

Mission Statement

To be committed to promoting personal growth and achievement of those we serve through continuous quality improvement, education, staff development, and the use of evidence-based practices.

Vision Statement

The vision of Hoffman Homes is to be the leading choice for providing innovative human services to the communities we serve.

Quality Improvement

In the on-going effort to provide the highest quality services and assure stakeholders have information regarding Hoffman Homes, the Quality Assurance and Compliance Specialist develops this Quality Improvement report. This individual manages an interdisciplinary process designed to assure quality treatment services to improve healthy outcomes for individuals and families, system processes, and professional development. This process includes healthcare professionals, individuals and their families, and agencies/MCOs. Hoffman Homes strives for excellence and continuous quality improvement in all areas of service delivery to include:

- Ensuring that each youth/young adult and their family are engaged as partners in their care, and being respectful and responsive to their individual needs.
- Promoting effective communication and coordination of care.
- Providing efficient and timely services that reduce the cost of quality health care for individuals, their families, and the government.
- Implementing a healing centered framework for treatment through the use of trauma centered trainings and Trauma-Focused Cognitive Behavior Therapy (TF-CBT)

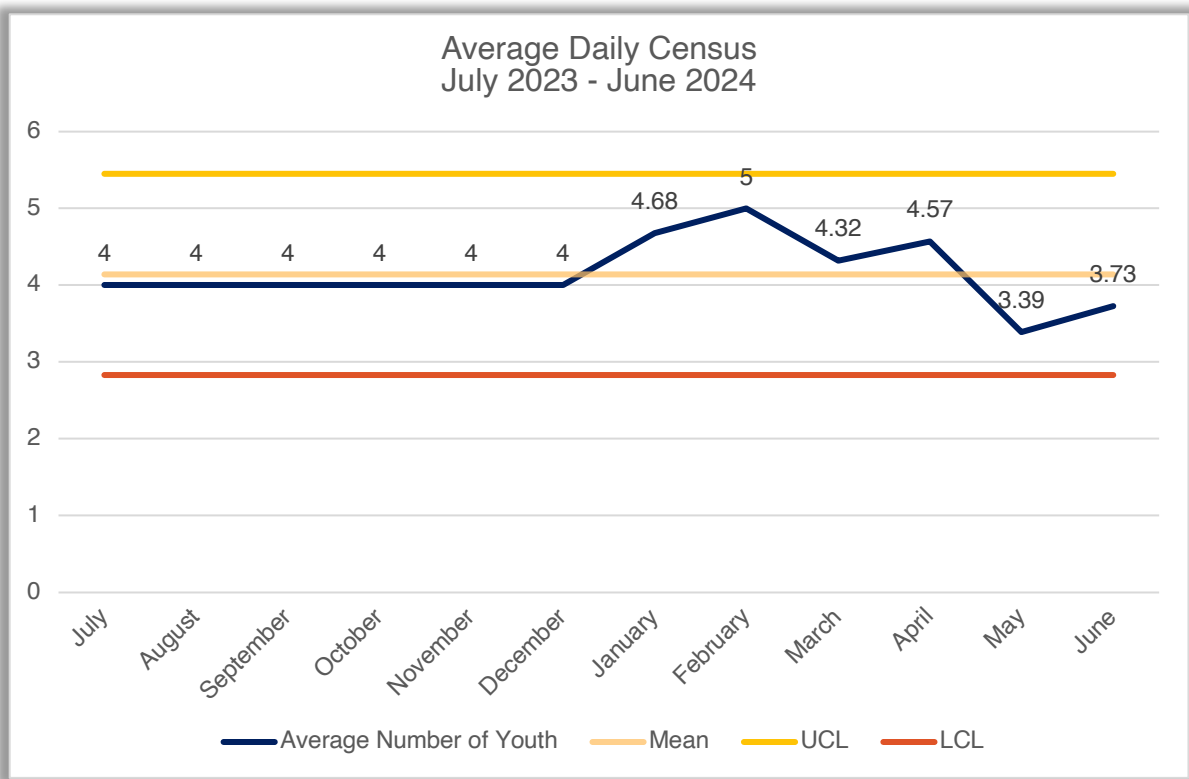


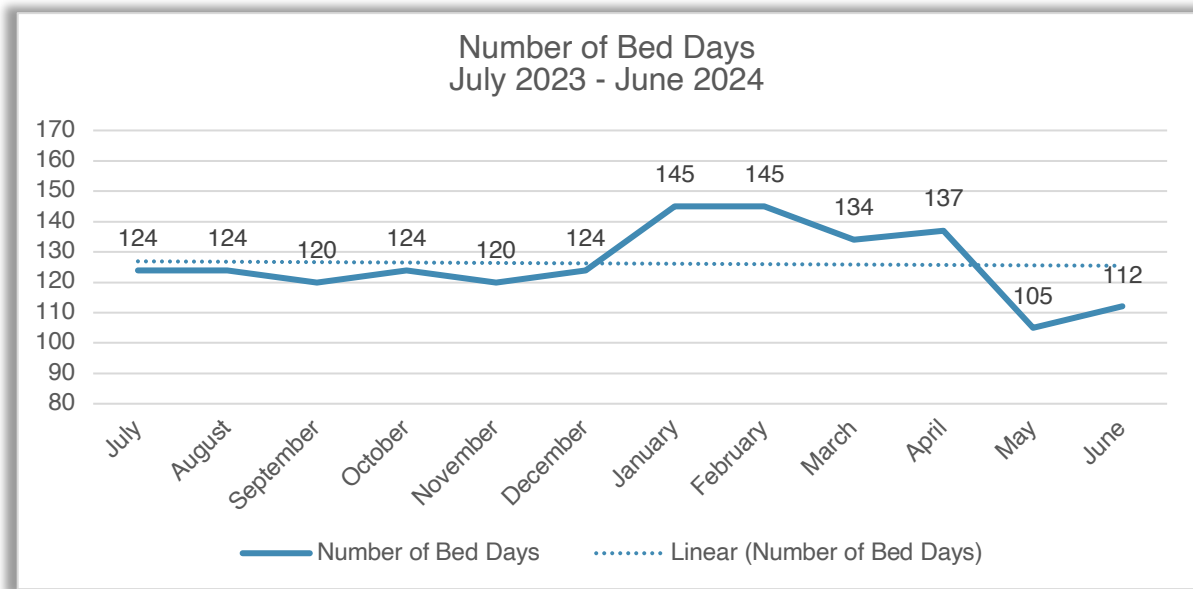
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Demographics

Admissions 7/1/23 – 6/30/24

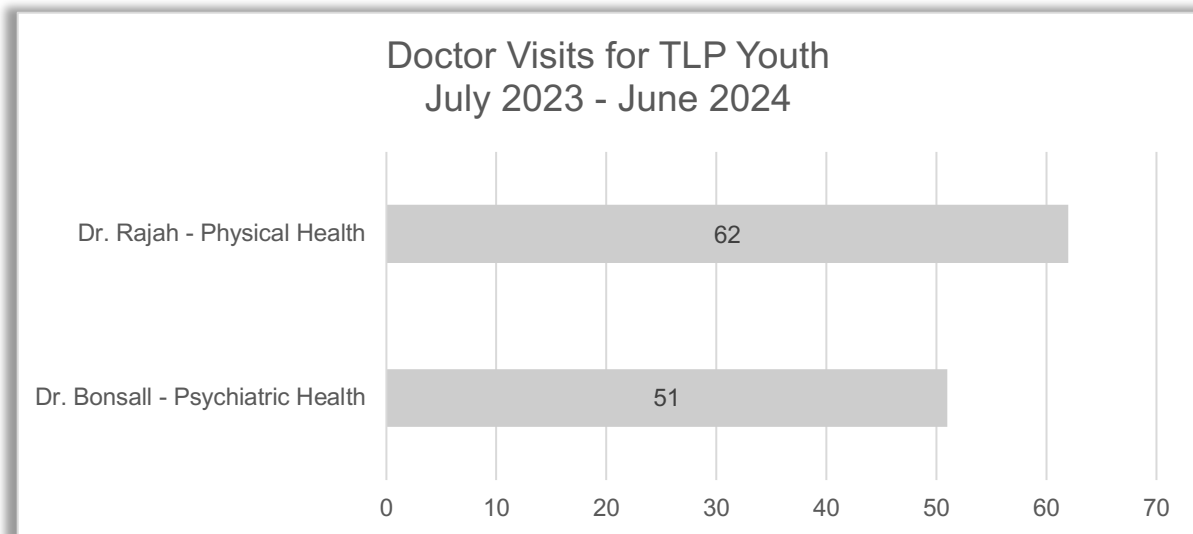
Race	Male	Female	Total	Percentage
Caucasian	0	2	2	33%
African American	0	1	1	17%
Hispanic	0	0	0	0%
Bi-Racial	0	2	2	33%
Other	0	1	1	17%
Not Reported	0	0	0	0
Total	0	6	6	100%





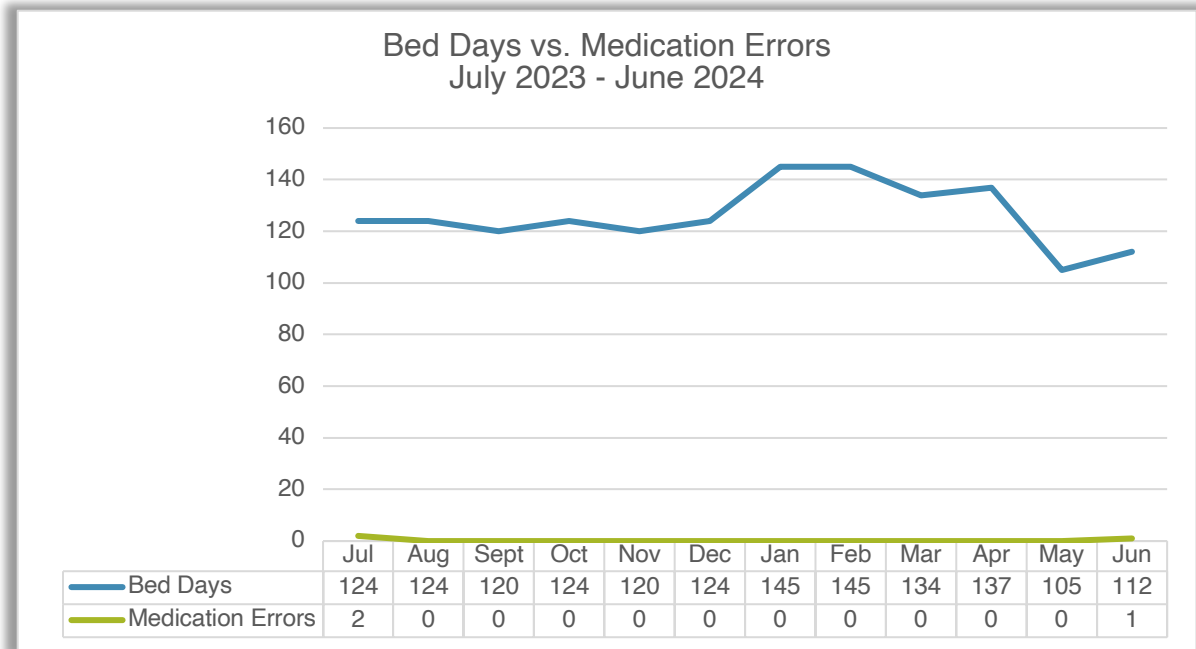
Psychiatric and Physical Health

In the months of July 2023 – June 2024 there were a total of 62 psychiatric appointments with Psychiatrist Dr. Bonsall and 51 visits with the somatic doctor, Dr. Rajah.



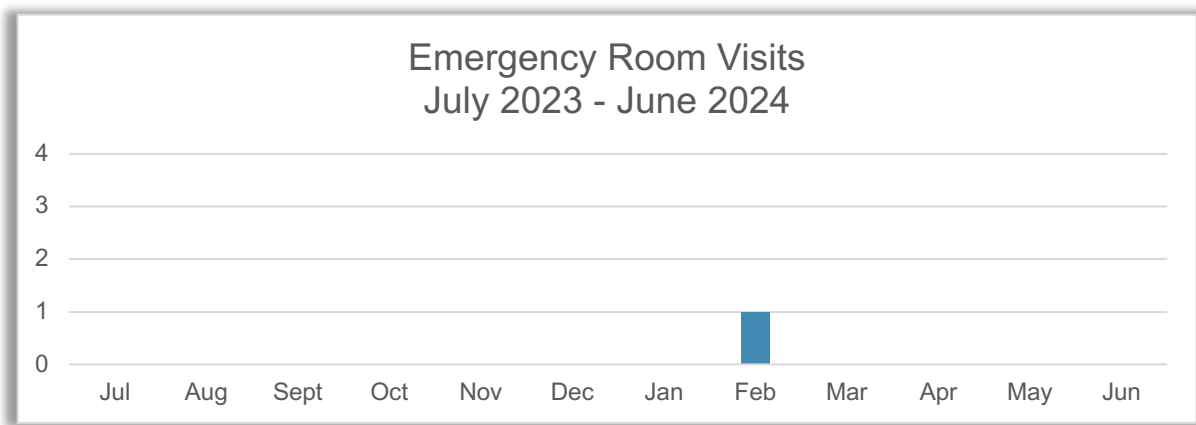
Medication Errors

From July 2023 through June 2024, there were a total of three (3) medication errors. In July, both were administrative misses- one being an unordered medication and the other being an omission. In June there was one (1) administrative medication error where the youth received morning medication in the evening. There were no near misses in the Transitional Living Program for the year.



Emergency Room Visits

From July 2023 – June 2024 there was a total of one (1) Emergency Room visit in February for abdominal pain/nausea.





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Infection Rate

In the TLP Program there were no infectious diseases to report for the youth/young adults for the months of July 2023 – June 2024.

ESPIs

There were 0 ESPIs in the TLP program from July 2023 – June 2024.

Fire Drills

In the Transitional Living Program, two fire drills were held each month, one while the youth/young adults were awake and one while they were sleeping.

Reports were filed with the Vice President of Safety and Facilities Management. No significant issues or problems were noted with the completed fire drills.

Community Outings

Listed below are the number of opportunities that the youth/young adults had to go off campus besides medical appointments and court hearings. Between July 2023 and June 2024, TLP youth went on 507 community outings.

These outings included various activities such as: Fuller Lake, Hershey Park, Corn Maze, Apple Harvest Festival, Glo Bowling, Career Link, Field of Adventures, Gettysburg Battlefield, and Valley Youth House Banquet. Young Adults also attended various school events and many activities at the local library. In addition, young adults also have weekly outings to go grocery shopping, to work, and to the YMCA. The youth in this program have held employment at various restaurants and grocery stores in the area including Kennie's Markets, Dunkin' Donuts, McDonald's, Arby's, and Giant Food Stores.

July	34
August	42
September	40
October	44
November	40
December	49
January	41
February	56
March	55
April	48
May	34
June	24
Total	507

Quality Care (July 2023 – June 2024)

- Installed new bed in Single Dorm.