



HOFFMAN

• HOMES •

Together toward tomorrow

Therapeutic Shelter Quality Improvement Report July 2025 - June 2026

**Prepared and Submitted by
Abby Weaver
Quality Assurance &
Compliance Specialist**

**815 Orphanage Road
Littlestown, PA 17340
P: 717-359-7148
F: 717-359-2600**



www.hoffmanhomes1910.org



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Introduction

Located in South Central Pennsylvania, Hoffman Homes (HH) has been a part of Adams County history for over 100 years. Hoffman Homes is a non-profit organization that provides both inpatient and outpatient behavioral health treatment, educational services, and other county-funded residential-based services to individuals and their families across the Commonwealth.

Mission Statement

To be committed to promoting personal growth and achievement of those we serve through continuous quality improvement, education, staff development, and the use of evidence-based practices.

Vision Statement

The vision of Hoffman Homes is to be the leading choice for providing innovative human services to the communities we serve.

Quality Improvement

In the on-going effort to provide the highest quality services and assure stakeholders have information regarding Hoffman Homes, the Quality Assurance and Compliance Specialist develops this Quality Improvement report. This individual manages an interdisciplinary process designed to assure quality treatment services to improve healthy outcomes for individuals and families, system processes, and professional development. This process includes healthcare professionals, individuals and their families, and agencies/MCOs. Hoffman Homes strives for excellence and continuous quality improvement in all areas of service delivery to include:

- Ensuring that each youth/young adult and their family are engaged as partners in their care and being respectful and responsive to their individual needs.
- Promoting effective communication and coordination of care.
- Providing efficient and timely services that reduce the cost of quality health care for individuals, their families, and the government.
- Implementing a healing centered framework for treatment.



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Demographics

Admissions 7/1/25 – 6/30/26

<i>Race</i>	<i>Male</i>	<i>Female</i>	<i>Total</i>	<i>Percentage</i>
Caucasian	4	8	12	71%
African American	3	1	4	24%
Bi-Racial	0	1	1	6%
Total	7	10	17	100%

Average age at Admission	11
Oldest Admission	16
Youngest Admission	7

Therapeutic Shelter Referrals By Month

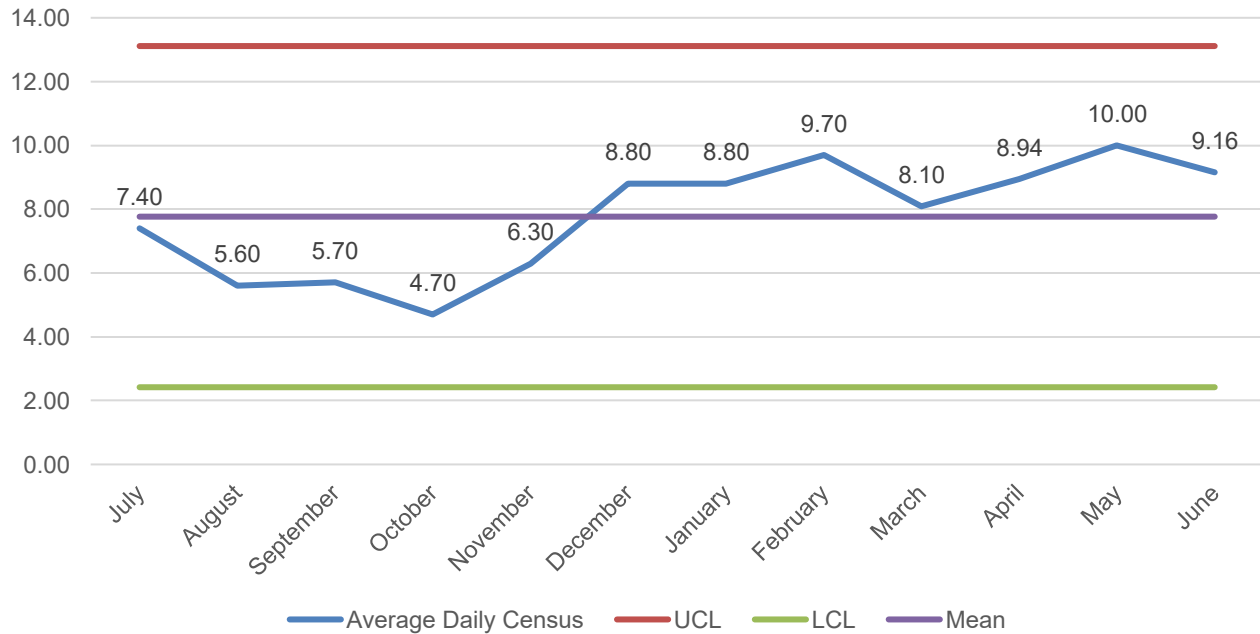
<i>Month</i>	<i>Referrals</i>	<i>Accepted</i>	<i>Admitted</i>	<i>Discharged</i>	<i>Exclusionary Criteria</i>
July	16	1	0	1	6
August	28	6	2	2	10
September	35	4	1	2	9
October	31	3	1	1	12
November	56	2	3	0	23
December	36	2	1	0	9
January	29	2	1	1	12
February	34	0	1	1	14
March	50	6	4	4	23
April	60	5	2	1	8
May	45	1	0	0	0
June	48	1	1	3	3
Total	468	33	17	16	129

Therapeutic Shelter Referrals By County

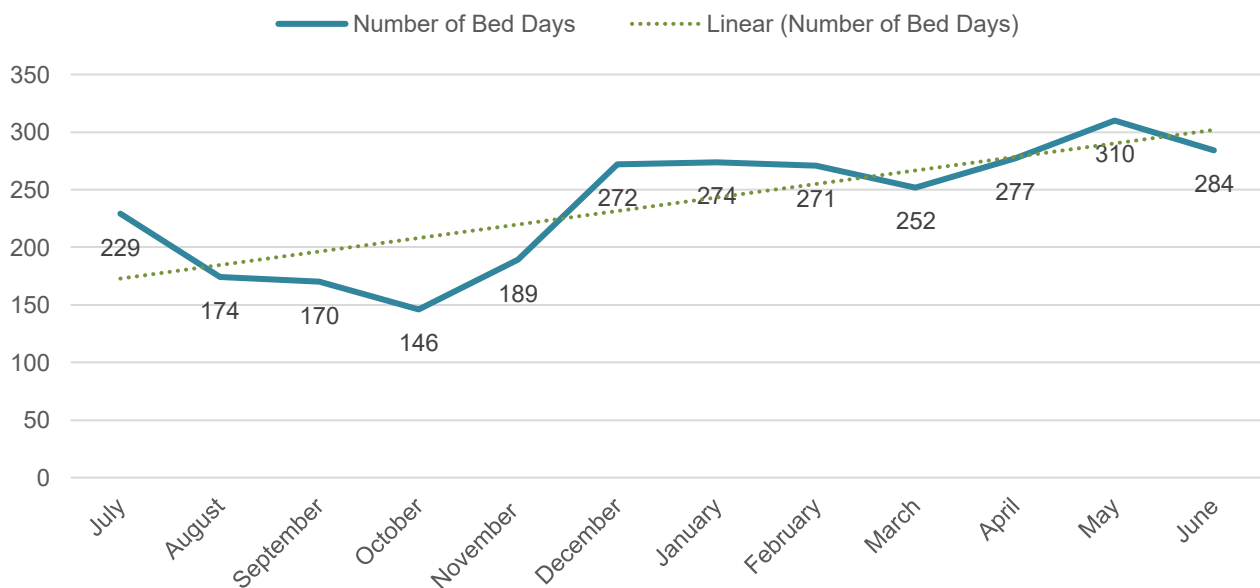
<i>County Referral</i>	<i># of Referrals</i>	<i>Percentage</i>
Adams	11	2.35%
Allegheny	7	1.5%
Berks	51	10.9%
Blair	4	1%
Bradford	7	1.5%
Butler	2	<1%
Cambria	5	1.07%
Centre	2	<1%
Chester	2	<1%
Clinton	1	<1%
Columbia	18	3.85%
Cumberland	10	2.14%
Dauphin	57	12.18%
Elk	1	<1%
Erie	7	1.5%
Fayette	6	1.28%
Franklin	12	2.56%
Fulton	1	<1%
Indiana	1	<1%
Lackawanna	2	<1%
Lancaster	99	21.15%

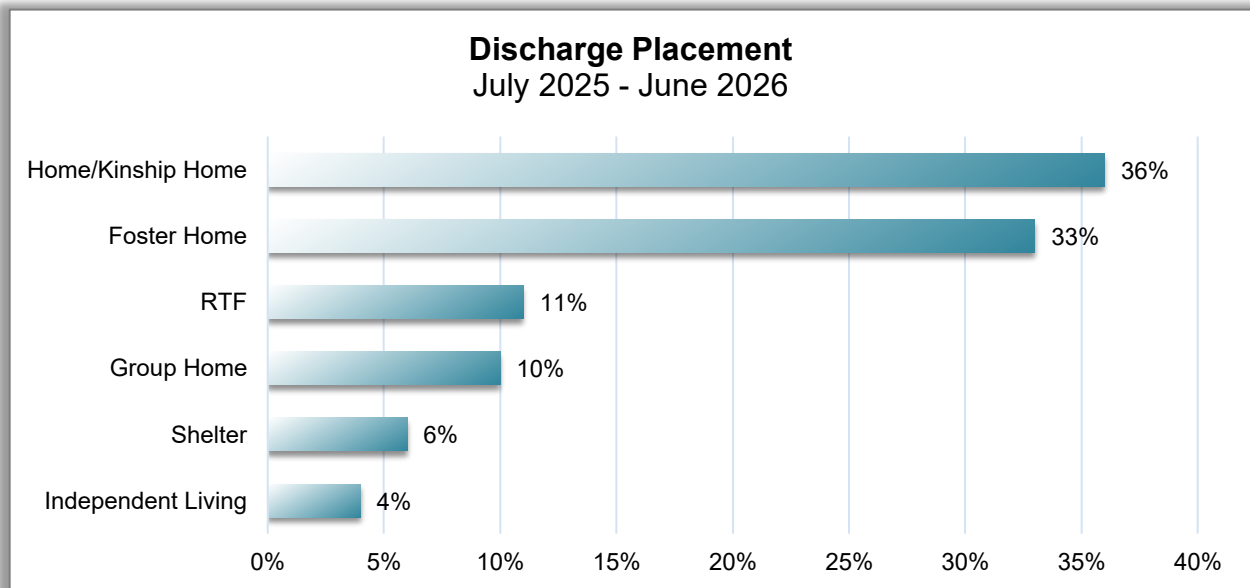
<i>County Referral</i>	<i># of Referrals</i>	<i>Percentage</i>
Indiana	2	1%
Lawrence	11	2.35%
Lebanon	7	1.5%
Lehigh	1	<1%
McKean	2	<1%
Monroe	3	<1%
Montgomery	2	<1%
Northampton	58	12.39%
Northumberland	6	1.28%
Perry	3	<1%
Pike	1	<1%
Schuylkill	10	2.14%
Sullivan	1	<1%
Tioga	3	<1%
Union	1	<1%
Warren	1	<1%
Washington	3	<1%
Wayne	4	<1%
Westmoreland	3	<1%
Wyoming	1	<1%
York	27	5.77%
Out of State	15	3.21%
Total	468	100%

Average Daily Census July 2025 - June 2026



Number of Bed Days July 2025 - June 2026





Therapeutic Shelter Length of Stay Data

<i>Average Length of Stay Per Month/Per Discharge</i>	<i>Days</i>
July	67
August	250
September	149
October	143
November	No Discharge
December	No Discharge
January	59
February	116
March	163
April	143
May	No Discharge
June	178

<i>Average Length of Stay</i>	<i>Days</i>
July through September	155.33
October through December	47.67
January through March	112.67
April through June	107
Total Average Length of Stay	105.67



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Educational Services

Hoffman Academy is a small Private Academic Licensed School (PAL). It serves students in preschool ages 3 and 4, and kindergarten through 12th grades. Until June 2019, Hoffman Academy served students with Individualized Education Plans for Emotional Support Services. In June 2019, the academy was granted a supplemental license allowing the enrollment of elementary students without special education needs in grades one through six. Then, in June 2023, the academy was granted an additional license to enroll students without special education needs in grades seven through twelve. In addition to emotional support and general education, the academy offers an intensive needs classroom for elementary and an intensive needs classroom for secondary, offering emotional support with life skills instruction. This began during the 2023-2024 school year with a comprehensive alternative curriculum housed in a dedicated classroom with a kitchenette. During the 2025-2026 school year, Hoffman Academy was granted licensure through the Pennsylvania Department of Education to open a preschool class for ages three and four, as well as a Kindergarten class. The academy is quickly filling the kindergarten and preschool seats for the 2026-2027 school year, on a first-come, first-served basis. Kindergarten referrals are accepted by school districts. Preschool enrollments are completed directly with parents. Our mission is to promote an environment that fosters self-growth and emotional well-being for both students and staff, providing the steppingstones leading to self-assurance. The leadership of the academy emphasizes opportunities for growth & transformation not only for its students, but its staff as well.

The 2025-2026 school year was another year of growth for Hoffman Academy. Day-student enrollment has risen steadily, from 27 students in June 2024 to 30 students by March 2025 and now stands at 42 students as of May 2026. The framework of the academy continues to be built on Restorative Practices with a School-Wide Positive Behavior Intervention and Support Plan. In November 2024, the academy received recognition for Tier II SW-PBIS accreditation. The Restorative Support Team, now consisting of eight individuals, leads the academy in restorative practices and maintains fidelity in SW-PBIS through data-driven meetings, restorative conversations, classroom interventions, and conflict resolution. Hoffman Academy has undergone yearly fidelity assessments since 2023 and has maintained a proficient rating each year, with our latest assessment scoring 90.00% for Tier I and 88.46% for Tier II, exceeding the minimum required scores of 75% and 80%, respectively.

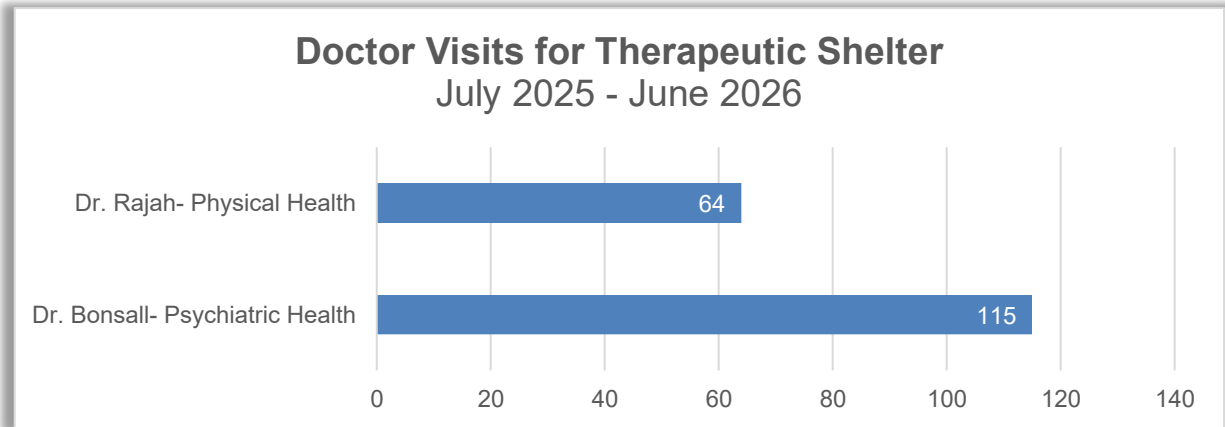
Over the course of the 2025-2026 school year, Hoffman Academy hired fifteen employees, including teachers, teacher assistants, and personal care assistants. At the time of this report, the academy stands fully staffed with a VP of Education, a Director of Education, a Director of Early Childhood Education, a newly appointed Director of Student Services, a school psychologist, a school counselor, an IEP Coordinator, two administrative assistants, eight RST members, fourteen teachers, eleven teacher aides, and seven personal care assistants. The addition of general education and elective teachers has continued to provide opportunities for increased enrollment and expanded services to a more diverse student population through a blend of general education and special education services. The academy was also able to offer recreation groups, a returning basketball camp, and horticulture club programming utilizing our on-campus greenhouse and garden for residential youth in Hoffman Homes' therapeutic emergency shelter. These programs continue to be a huge success, with a ton of positive feedback from staff and youth.

In conclusion, Hoffman Academy continues to excel in meeting the needs of the students in the Hoffman Homes' therapeutic emergency shelter and our community districts. The Academy consistently implements new ways to empower students and educators to make positive change and reach their optimal potential. The Academy strives for excellence in academic instruction, social-emotional learning, and trauma-informed education. This past year has been one of growth and expanded opportunity, and we are excited to serve even more students and districts for the 2026-2027 school year!

With sincerity and gratitude,
Dr. Stacy Mae Taylor, Ed.D.
Vice President of Education

Psychiatric and Physical Health

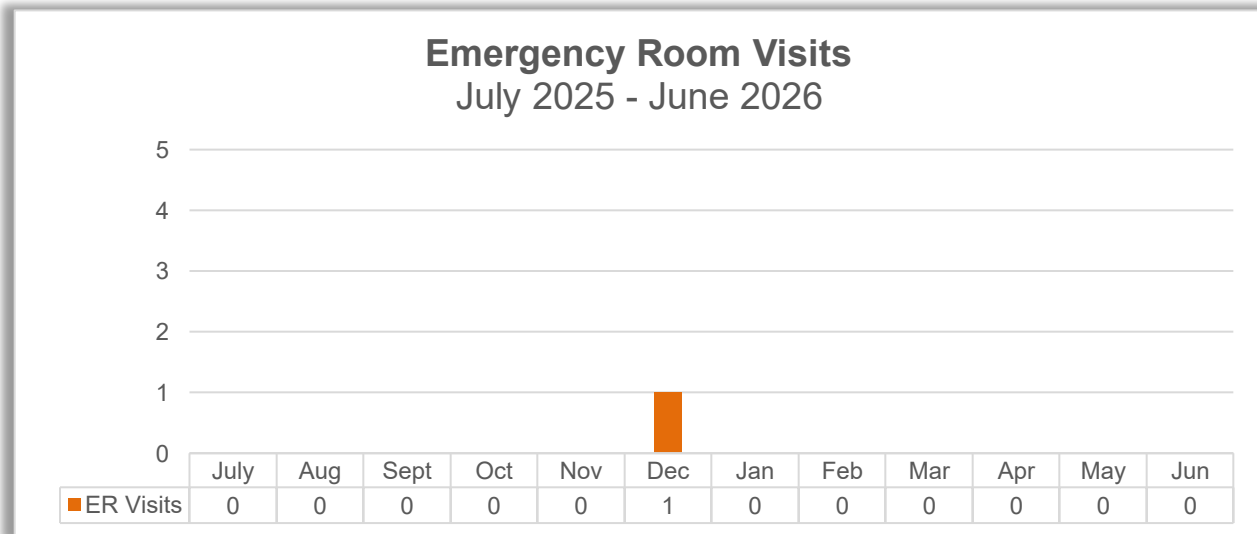
Between July 1, 2025, and June 31, 2026, there were a total of 64 visits to Dr. Rajah for physical health. There were 115 visits with Psychiatrist Dr. Bonsall.



Medical Services

There were no medication errors in the Therapeutic Shelter from July 2025-June 2026. Over the course of the year, there were two (2) near misses for medication.

There was one (1) ER visit for Therapeutic Shelter youth/young adults from July 2025-June 2026 for a crisis evaluation.



Infection Rate

The infection rate is calculated across all programs at Hoffman Homes and tracked for both youth/young adults and staff. From July 2025-June 2026, the infection rate was 2.05. Infection instances included ringworm, conjunctivitis, COVID-19, scabies, and influenza.

This information is intended only for the use of the intended recipients. Information contained herein belongs to Hoffman Homes and is not to be shared with others without the prior consent of Hoffman Homes.

Therapeutic Shelter Behaviors of Concern

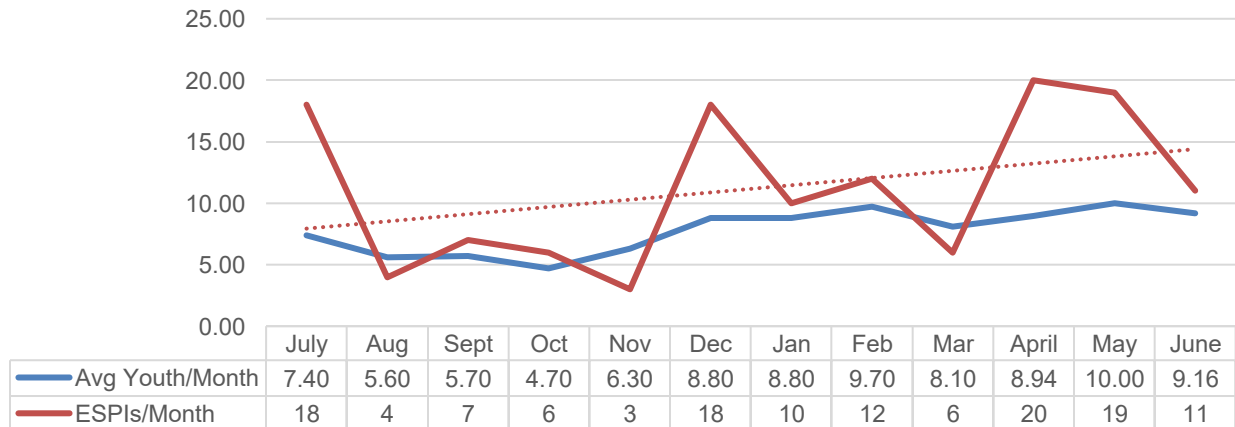
The percentage of days from July 2025 through June 2026 that behaviors of concern were displayed in the Therapeutic Shelter is shown below:

<i>Behavior of Concern</i>	<i>% of Days</i>
Self-Harm	6%
Elopements	1%
Substance Abuse	1%
Sexualized Behaviors	0%
Suicidal Ideation	2%
Crisis Evaluation	0%
Inpatient Hospitalization	0%

ESPIs (Self-Harm vs. Aggression)

From July 2025 – June 2026 there were 134 ESPIs in the Therapeutic Shelter. 97.75% of the ESPIs were due to aggression and 2.25% were due to self-harm. During this time frame, four (4) individuals were involved in 68% of ESPIs.

Average Number of Youth/Young Adults vs. ESPIs Per Month
July 2025 - June 2026



Fire Drills (July 2025 – June 2026)

In the Therapeutic Shelter two fire drills were held each month, one while the youth/young adults were awake and one while they were sleeping. Reports were filed with the Vice President of Safety and Facilities Management. No significant issues or problems were noted with the actual completed fire drills.